ARM Services

CARGO RISKS

ARM Services, your partner in LATAM for Risk Assessment, Risk Management and Loss Adjustment solutions.

Since 2010 we have worked with the most important reinsurance and insurance companies, brokers, cargo shippers and carriers.

ARM Services

Our services:

PROPERTY RISKS

- Risk assessment
- Risk management
- Loss adjustment
- Asset protection and private security

CARGO RISKS

- Risk assessment
- Risk management
- Loss adjustment
- Logistics monitor for clients
- Driver verification

MOTOR TELEMATICS

- Telematics for car insurance

Resources 7/24

Offices in Argentina and Chile; and a network of correspondents in LATAM

CARGO RISKS

Risk Assessment

Risk assessment of land cargo transport, carriers and warehouses.

Goal

Risk assessment of cargo transport and carriers seeks to identify the levels of exposure to risk of the goods in transit or stored in warehouses (STP).
The assessment is conducted using a risk matrix developed by ARM Services which, through risk weight indicators, shows the end-to-end, present-to-future, level of exposure to theft, robbery, or damage.

Risk Matrix

AssessRisk®

First risk matrix developed to support risk assessment and underwriting processes. It pinpoints vulnerabilities and turns them into opportunities for improvement.

Advantages

- Defines the risk profile
- Identifies causes of deviation
- Anticipates consequences
- Recommends preventive measures
- Adjusts coverage to actual risk

- **Exclusive Matrix (AssessRisk®) to identify risks exposure.**
- **Leadership with regional scope.**
- **Visualization of hidden risks and opportunities for improvement.**
- **Recommends Risk Management Programs (RMPs).**
- **Minimizes uncovered risks.**
- **Service recognized and valued by Insurance and Reinsurance companies.**

CARGO RISKS

Risk Management

Risk Management Programs (RMPs) and security tools.

Scope of the services provided

1 Risk Assessment:
Learn about the client's (carrier, logistics operator or cargo shipper) operations and capabilities to determine (feasible) improvements that will reduce its exposure to risk.

2 Audit of GPS devices:
Health check to verify the condition of the electronic security architecture installed in the vehicles transporting the cargo.

3 Active Monitoring (includes GPS devices audit):
Real time monitoring of the previously arranged transit (point-to-point or delivery).

4 Coordination of armed custody / escort:
Monitoring based on value of cargo transported.

5 SIGA Platform License (access and/or API):
This allows our clients to trace the transit and cargo using a single system.

Platform SIGA

Asset Management Integrated System that centralizes the monitoring of vehicles. It is integrated with the leading providers GPS devices.

- Market leader in risk management in Argentina and Chile.
- Our own operations center, 24x7.
- Service recognized and approved by the Insurance and Reinsurance sector.
- Active monitoring of transits.
- Satellite custody.
- Investigations team in case of robbery / theft.

CARGO RISKS

Loss Adjustment

Loss Adjusting | Survey | Account Management | Loss Prevention

ARM | Adjusters

Why ARM Adjusters?

Risks
Marine Liability, STP, Project Cargo, P&I, Aquaculture, Land Transport.

Culture
Loss adjustment solutions based on prevention.

Specialization
Experts in marine cargo.

Quality of service
Proactivity, transparency.

Management Platform
Proprietary System - Web access for clients - Report automation and customization.

Comprehensive Treatment
Assessment + prevention + adjustment.

- Market leader in solving cases in Argentina.
- Multidisciplinary team.
- Recognized experience at national and international level.
- Speed in solving conflicts with impartiality and independence.
- Proprietary management platform.

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