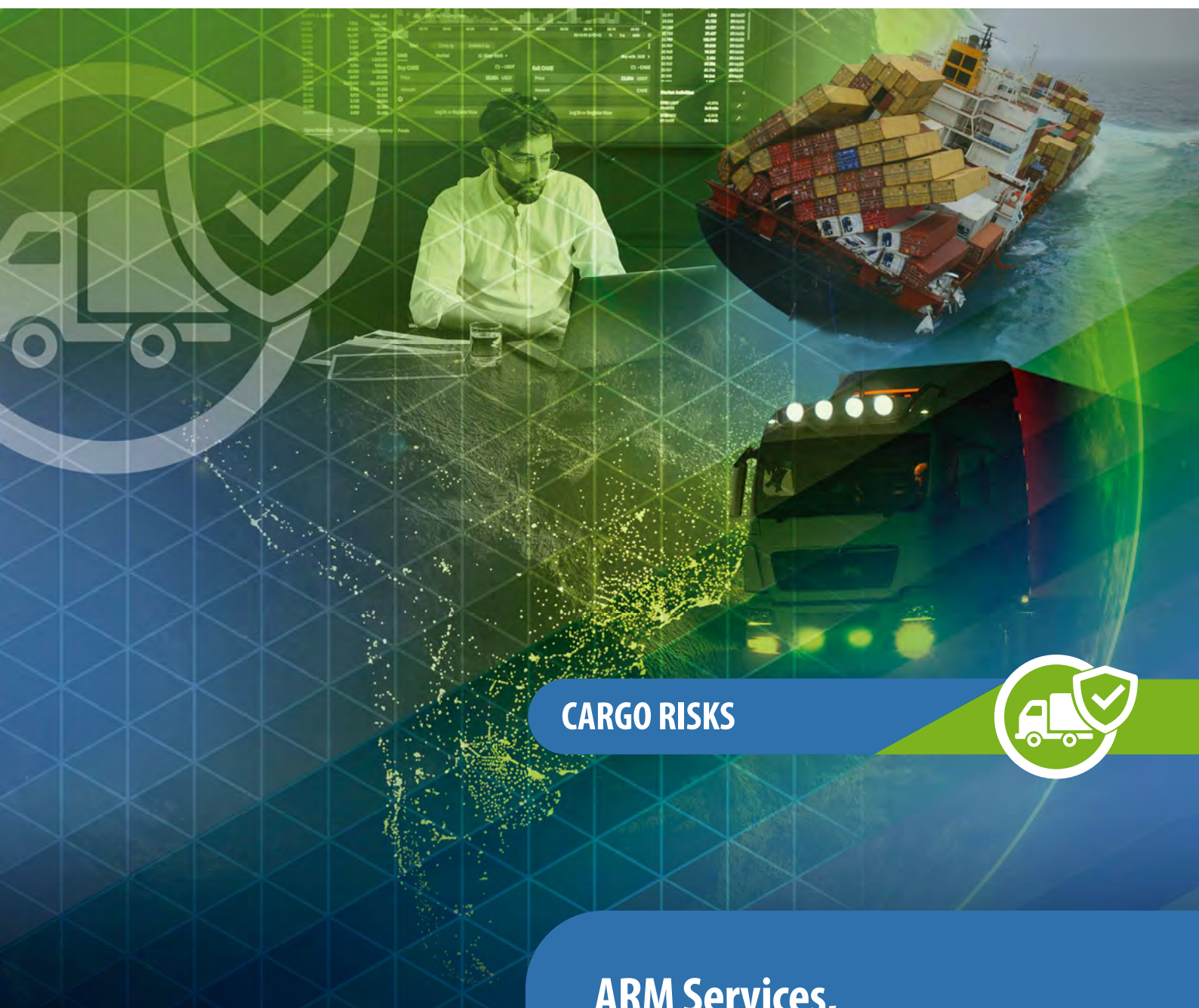




CARGO RISKS



**ARM Services,
your partner in LATAM
for Risk Assessment,
Risk Management and
Loss Adjustment solutions.**

Since 2010 we have worked with the most important reinsurance and insurance companies, brokers, cargo shippers and carriers.

ARM Services

Our services:

PROPERTY RISKS



- ✓ Risk Assessment
- ✓ Risk Management
- ✓ Loss Adjustment
- ✓ Asset Protection and Private Security

CARGO RISKS



- ✓ Risk assessment
- ✓ Risk management
- ✓ Loss adjustment
- ✓ Logistics monitor for clients
- ✓ People's credibility

CREDIBILITY RISKS



- ✓ Credibility of claims
- ✓ People's Credibility

MOTOR TELEMATICS



- ✓ Telematics for car insurance



Resources 7/24

Offices in Argentina and Chile;
and a network of correspondents in LATAM



CARGO RISKS



Risk Assessment

Risk assessment of land cargo transport, carriers and warehouses.



Goal

Risk assessment of cargo transport and carriers seeks to identify the levels of exposure to risk of the goods in transit or stored in warehouses (STP). The assessment is conducted using a risk matrix developed by ARM Services which, through risk weight indicators, shows the end-to-end, present-to-future, level of exposure to theft, robbery, or damage.

Risk Matrix **AssessRisk**®

First risk matrix developed to support risk assessment and underwriting processes. It pinpoints vulnerabilities and turns them into opportunities for improvement.

Advantages

- Defines the risk profile
- Identifies causes of deviation
- Anticipates consequences
- Recommends preventive measures
- Adjusts coverage to actual risk

- ✓ Exclusive Matrix (AssessRisk®) to identify risks exposure.
- ✓ Leadership with regional scope.
- ✓ Visualization of hidden risks and opportunities for improvement.
- ✓ Recommends Risk Management Programs (RMPs).
- ✓ Minimizes uncovered risks.
- ✓ Service recognized and valued by Insurance and Reinsurance companies.



CARGO RISKS



Risk Management

Risk Management Programs (RMPs) and security tools.



Scope of the services provided

1 Risk Assessment:

Learn about the client's (carrier, logistics operator or cargo shipper) operations and capabilities to determine (feasible) improvements that will reduce its exposure to risk.

2 Audit of GPS devices:

Health check to verify the condition of the electronic security architecture installed in the vehicles transporting the cargo.

3 Active Monitoring (includes GPS devices audit):

Real time monitoring of the previously arranged transit (point-to-point or delivery).

4 Coordination of armed custody / escort:

Monitoring based on value of cargo transported.

5 SIGA Platform License (access and/or API):

This allows our clients to trace the transit and cargo using a single system.

Platform **SIGA**

Asset Management Integrated System that centralizes the monitoring of vehicles. It is integrated with the leading providers GPS devices.

- ✓ Market leader in risk management in Argentina and Chile.
- ✓ Our own operations center, 24x7.
- ✓ Service recognized and approved by the Insurance and Reinsurance sector.

- ✓ Active monitoring of transits.
- ✓ Satellite custody.
- ✓ Investigations team in case of robbery / theft.



CARGO RISKS



Loss Adjustment

Loss Adjusting | Survey | Account Management |
Loss Prevention

ARM | Adjusters

Why ARM Adjusters?



Risks

Marine Liability, STP, Project Cargo, P&I, Aquaculture, Land Transport.



Culture

Loss adjustment solutions based on prevention.



Specialization

Experts in marine cargo.



Quality of service

Proactivity, transparency.



Management Platform

Proprietary System - Web access for clients - Report automation and customization.



Comprehensive Treatment

Assessment + prevention + adjustment.

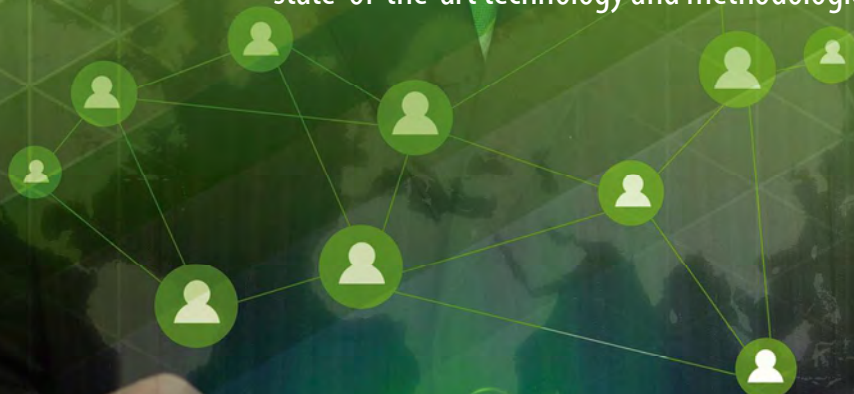
- ✓ Market leader in solving cases in Argentina.
- ✓ Multidisciplinary team.
- ✓ Recognized experience at national and international level.
- ✓ Speed in solving conflicts with impartiality and independence.
- ✓ Proprietary management platform.

ARM Services



Our strategic approach:

Minimize the risks to which transport companies are exposed by working with a highly specialized team of professionals and state-of-the-art technology and methodological tools.



www.arm-services.com

info@arm-services.com



ARM Services Argentina

Tel: +5411 5032 3380
Lugones 4239 Floors 3, 4 and 5
C1430EDG – City of Buenos Aires
Argentina

ARM Services Chile

Tel: +56 2 3223 6340
Antonio Bellet 292 Suite 204
7500494, Santiago
Chile